WiFi FAQ

Please note the WiFi is working :)
If you have trouble connecting your device to the guest network, please make sure you have tried *all of these steps*, and please only connect devices that you really need on the WiFi, as they use up IPs on the access points, and can stop other people being able to log in, in high footfall areas.

Which Network?

You should be logging onto the network 'Londonmetguest'

Make sure to spell that password correctly!

If you type it in incorrectly three times you will be locked out of login attempts for 20 minutes, so pay attention and 'view password' while typing it in!

Passcode not working?

Probably in an area with too many people using one access point (AP). AeroHive APs are all round the university, so go to another area of the event with less crowds (where you can still get network signal). When you do this make sure to 'forget the network' on your device and reset your device. Leave about 15 minutes between log-in attempts.

Been to WC before? Forget the network!

If you have attended the conference last year, make sure to forget the network in your device settings, and reset your device, or your device will be using your old password which has expired.

Disable VPN, Custom DNS and Login Items

If you are using a VPN, disable it, forget the network, and then restart your device. Make sure you have no login items enabled for VPN to auto start, and no kill switches.
Check for other software login items that may affect your ability to connect (especially for Macbooks).
Reset your DNS, don't use custom settings. Forget the network and reset your device, then try again in 15 minutes.

Still not working on any of your devices?

The reception desk can generate a new passcode for you. Please make sure to do the previous steps first before trying the new code.